

Modouble's Doubles Game Terms and Conditions:

1. Power Numbers:

- a. The game features two Power Numbers: 1, and 2
- b. Players will choose one Power Number to play with at a time.

2. Doubling of Money:

- a. If the randomly drawn Power Number matches the Power Number chosen by individuals, their played amount will be doubled.
- b. The doubling of money applies only to the matched Power Number during the designated draw date range.

3. Withdrawal Process:

- a. Players are responsible for withdrawing the amounts they wish from their current Modouble balance.
- b. Withdrawals can be initiated by the players and will be processed according to the specified withdrawal procedures.

4. Draw Date Range:

- a. The game operates within a specific draw date range, and only entries within this period are considered for doubling.
- b. Draws occur every 48 hours. This time interval can be adjusted by Modouble based on the nature and conditions of the game.

5. Draw Frequency:

- a. Modouble's Doubles Game draw happens every 48 hours. This time interval can be adjusted by Modouble based on the nature and conditions of the game.

6. Customer Care Center:

- a. Modouble's customer care center can be reached at +264852377777.
- b. For inquiries, participants can also contact the customer care center via email at info@modouble.com.

7. Fair Play:

- a. Modouble ensures fair play and random selection of Power Numbers to maintain the integrity of the game.

b. Any attempts at manipulation or fraudulent activities will result in disqualification.

8. Participant Eligibility:

a. Participants must meet the eligibility criteria specified by Modouble to participate in the Doubles Game.

b. Modouble reserves the right to disqualify participants who do not meet the eligibility requirements.

c. Participants must be over the age of 18 to participate on Modouble.

9. Responsibility of Information:

a. Participants are responsible for providing accurate and up-to-date information for account and withdrawal purposes.

b. Modouble is not liable for any issues arising from incorrect information provided by participants such as wrong cellphone numbers or wrong bank account information.

10. Modification of Terms:

a. Modouble reserves the right to modify the terms and conditions of the game, with prior notice to participants.

11. Dispute Resolution:

a. Any disputes or concerns regarding the game should be communicated to Modouble's customer support for resolution.

12. Legal Compliance:

a. Participants must comply with all applicable laws and regulations while participating in Modouble's Doubles Game.

Modouble Super Club Terms and Conditions:

1. Super Club Giveaways:

- a. Modouble Super Club offers exciting giveaways to one Super Club entrant.
- b. The winner for Modouble Super Club is chosen at random.

2. Winner Announcement:

- a. The winner of Modouble Super Club is announced on Modouble Namibia social media platforms.

3. Earning Super Club Points:

- a. To earn points for participation in Modouble Super Club, participants need to donate to any engineering disciplines supported by Modouble.
- b. Super Club points earned equal the amount of Points participants can use to participate in the Super Club.
- c. One Super Club point is equivalent to NAD 1.

4. Fair Selection:

- a. The selection of the Super Club winner is conducted randomly and fairly, ensuring equal chances for all entrants.

5. Eligibility:

- a. Participants must meet the eligibility criteria specified by Modouble to enter the Super Club giveaway.
- b. Participants must be above the age of 18.

6. Social Media Announcement:

- a. The winner's announcement for Modouble Super Club will be made on Modouble Namibia's official social media platforms.

7. Customer Care Center:

- a. For inquiries related to Modouble Super Club, participants can contact Modouble's customer care center at +264852377777 or via email at info@modouble.com

8. Modification of Terms:

- a. Modouble reserves the right to modify the terms and conditions of Modouble Super Club, with prior notice to participants.

9. Dispute Resolution:

a. Any disputes or concerns regarding Modouble Super Club should be communicated to Modouble's customer support for resolution.

10. Legal Compliance:

a. Participants must comply with all applicable laws and regulations while participating in Modouble Super Club.

11. Modouble Super Club Cash Giveaway Prize Allocation:

a. In the case of a Super Club with a cash giveaway, there may be a maximum number of entries. Once the maximum number of entries has been reached, the competition will be closed, and a new Super Club competition will be opened.

b. If the expected total number of entries is not achieved (i.e., total sales are less than the grand prize amount), the winner of the grand prize will receive 50% of the total amount earned from total sales.

c. If total sales exceed the grand prize amount but do not exceed 50% more than the grand prize amount, the winner will receive 60% of the grand prize amount.

d. If total sales exceed 50% more than the grand prize amount, the winner will receive the full grand prize.

Deposit Terms and Conditions for Modouble

1. **Primary Deposit Method:** The primary means of depositing money into your Modouble account is through our safely integrated channel, which is a fully licensed localized payment services provider in Namibia. Under the auspices of the Payments Association of Namibia (PAN), this channel is certified to provide safe integrated payment services via the major Namibian acquiring bank.

2. **Alternative Deposit Method:** Alternatively, on Modouble, you can deposit money using the following methods:

- (i) First National Bank E-wallet,
- (ii) Bank Windhoek EasyWallet,
- (iii) NedBank Mobimoney,
- (iv) Standard Bank BlueVoucher.

- a. **Deposit Instructions:** All deposits made using the channels mentioned above must be sent to our Telecom number +264 85 237 7777. Modouble holds no responsibility for individuals sending money to an incorrect number other than the one provided. We strongly advise against attempting to defraud Modouble by falsely claiming that you have sent money. Any individual attempting fraudulent activities on our platform will be penalized from the website.
- b. **Fraud Prevention:** Keep in mind that Modouble does not operate under any other telephone number apart from +264 85 237 7777. It is imperative to use only this specified number when sending money to ensure that it is accurately credited to your Modouble account.
- c. **Acknowledgment:** By proceeding with a deposit on Modouble, you acknowledge and agree to abide by these terms and conditions.

We prioritize the security and integrity of our platform and reserve the right to take appropriate action against any fraudulent activities.

- d. **Notification:** When you are done making a deposit using the alternative deposit method, please send an SMS or call +264852377777 to inform us of your registered email address on www.modouble.com so that the amount you have deposited will be credited to your Modouble account. If you have any inquiries or require further assistance, please do not hesitate to contact our customer support team.

(v) Payments can also be sent to Modouble via Bank using the account information provided below:

BANK 1

Beneficiary: Modouble Mobile App

Bank name: Bank Windhoek

Account Number: 8032398253

Branch: Windhoek (WHK)

Branch Code: 481-972

Reference: (Your modouble email)

BANK 2

Beneficiary: Modouble Mobile App

Bank name: First National Bank

Account Number: 62264423246

Branch: FNB Windhoek

Branch Code: 282672

Reference: (Your modouble email)

Withdrawal Terms and Conditions for Modouble

a. **Withdrawal Methods:** You can withdraw funds from your Modouble account using the following methods:

(i) FNB e-wallet

(ii) FNB Pay-2-cell

(iii) Withdrawal to a bank account

b. **Withdrawal Process:** To initiate a withdrawal, log in to your Modouble account and navigate to MY_PROFILE then to the withdrawals section. Select your preferred withdrawal amount and withdrawal method, and follow the provided instructions to complete the transaction.

c. **Withdrawal Limits:** There may be minimum withdrawal amounts imposed by Modouble or the selected withdrawal method. Please refer to our website or contact customer support for details on withdrawal limits.

d. **Processing Time:** Withdrawal processing times may vary depending on the chosen withdrawal method and other factors. Modouble endeavors to process withdrawals promptly, but delays may occur due to factors beyond our control.

e. **Responsibility:** Modouble is not responsible for any delays, errors, or losses resulting from incorrect withdrawal instructions provided by the user. It is the user's responsibility to ensure the accuracy of withdrawal details. If you enter wrong information, contact the customer service team immediately so that the values are corrected on info@modouble.com or +264 85 237 7777.

f. **Withdrawal Bank Charges Deduction:** When users make a withdrawal from their Modouble account, Modouble reserves the right to deduct applicable bank charges from the amounts they have withdrawn. These deductions are made to account for the bank charges incurred during the money transfer process to the user's desired destination.

g. **Bank Charges Calculation:** Bank charges deducted from withdrawals are calculated based on the prevailing rates and policies set by the respective banks or financial institutions involved in the money transfer process. Modouble endeavors to transparently communicate any applicable bank charges to users prior to initiating the withdrawal process.

h. **User Acknowledgment:** By using Modouble's services and initiating a withdrawal from their account, users acknowledge and agree to the

deduction of applicable bank charges from the withdrawn amounts. Users understand that these deductions are necessary to facilitate the smooth and efficient transfer of funds to their desired money transfer destination.

i. **Modification of Bank Charges Policy:** Modouble reserves the right to modify its bank charges policy at any time without prior notice.

f. **Fraud Prevention:** Modouble reserves the right to withhold or cancel withdrawals suspected of being fraudulent or in violation of our terms and conditions. Any suspicious withdrawal activity will be thoroughly investigated, and appropriate action will be taken.

g. **Contact Us:** If you have any questions or require assistance regarding withdrawals, please contact our customer support team for prompt assistance.

By proceeding with a withdrawal on Modouble, you acknowledge and agree to abide by these terms and conditions. We prioritize the security and integrity of our platform and reserve the right to take appropriate action to prevent fraudulent activities and ensure compliance with our policies.

If you have any inquiries or require further assistance, please do not hesitate to contact our customer support team.